Using a Wheelchair or Scooter in an Elevator

Preparation for Elevators:
• Wait between side-by-side elevators to be ready for any to open.
• Watch floor indicators to know when the elevator is arriving 1 2 3 4 5.
• Look for rises and drops at the elevator entrance.
• Try to go on and off straight to avoid getting small wheels caught in the gap.
• Ask for someone to hold the elevator doors open to enter and exit the elevator (if available).

Positioning in the Elevator:
• Enter the elevator facing forward, if possible.
• Turn around inside the elevator to face the door.
• Scooters can be hard to turn in a tight space. Waiting until you can back on might be best.
• If you have to back in ask for assistance and guidance.
• Lock the brakes, or turn off the power to the chair/scooter while riding the elevator.
For questions about:
Metro Transit (206)553-3000
Sound Transit (206)398-5000
Community Transit (425)348-2350
Transit Instruction (206)749-4242
Access eligibility (206)263-3113

These tips are intended to assist in the planning of traveling in the community. They are a guide only and cannot guarantee safety. It is the responsibility of the reader to follow his/her health care professional’s advice related to their specific condition. Always be prepared to encounter the unpredictable.